



PATENT  
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# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:  
Longbottom, et al.

Serial No.: 09/668,785

Confirmation No.: Unknown

Filed: September 22, 2000

For: Methods And Apparatus For  
Interactive Communication With  
Service And Support Persons

Group Art Unit: 2862

Examiner: Unknown

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Technology Center 2600

Commissioner for Patents  
Washington, D.C. 20231

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Dear Sir:

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CERTIFICATE OF MAILING 37 CFR 1.8	
I hereby certify that this correspondence is being deposited on <u>29 OCTOBER 2002</u> with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231.	
Date <u>29 OCTOBER 2002</u>	Signature <u>Walter C. [illegible]</u>

## SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

The Applicants, and the Attorney who signs below on the basis of the information supplied by the inventor and the information in his file, submit herewith patents, publications, or other information of which they are aware, which may be material to the examination of this application and in respect of which there may be a duty to disclose in accordance with 37 CFR § 1.56.

While the information submitted in this Supplemental Information Disclosure Statement may be material pursuant to 37 CFR § 1.56, it is not intended to constitute an admission that any patent, publication, or other information referred to therein is prior art for this invention unless specifically designated as such.

In accordance with 37 CFR § 1.97, this Supplemental Information Disclosure Statement is not to be construed as a representation that a search has been made or that no other possibly material information as defined under 37 CFR § 1.56(a) exists.

The patents and/or publications submitted herewith are set forth on the attached Form PTO-1449.

Applicants certify that all references submitted with this disclosure were first cited in a communication from a foreign patent office dated September 22, 2000, which communication is enclosed, not more than three months prior to the filing of this Supplemental Information Disclosure Statement.

If the sum of \$180.00 is due under 37 CFR § 1.17(p) pursuant to § 1.97, the Commissioner is hereby authorized to charge this fee, and any other fee necessary to make this submission timely, to the Deposit Account No. 20-0782/WEAT/0042/WCG.

Respectfully submitted,



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